



We hope you love what you have selected online however we understand that sometimes items just aren't suitable. We try to make the returns process as simple and quick as possible. We accept returns within 30 days of purchase as long as they are in the original condition. Please note that with a racquet we cannot provide a refund if you have had a racquet restrung (even if by TWA).

Please pack up any product you would like to return and send it with this form to:

**Tennis Warehouse Australia**  
**Attn: Returns**  
**200 Alexandra Parade**  
**Fitzroy VIC 3065**

*Please take care to protect the item when posting, as we do not take responsibility for items in transit. You can arrange your return postage for the flat rate of \$13.95 here:*

<https://returns.auspost.com.au/twa-customer>

### 1. Your contact details

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Your Name

Date of Purchase

Order Address

Phone #

### 2. Products being returned (please ensure you include your receipt or write a valid order number within the comments section below)

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Brand/Description	Quantity	Return / Exchange	Price Paid
		<div data-bbox="1053 1052 1149 1075" data-label="Text"><small>Question 3</small></div> 	<div data-bbox="1197 1052 1292 1075" data-label="Text"><small>Question 4</small></div> 

Question 3Question 4

### 3. Return Options

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**Receive  
a refund**



**Receive  
a credit note**

### 4. Exchange Products

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Please fill in the section below with your exchange items or email [info@tenniswarehouse.com.au](mailto:info@tenniswarehouse.com.au) or phone **03 9021 2225** with your exchange and we can place the items on hold for you so they won't sell out. When you call or email us, we will need to know the style code, colour and size of the exchange items. We are happy to hold items for one week while waiting for your delivery.

Brand/Description

Quantity

Price

### 5. Comments

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