

RETURNS FORM

We hope you love what you have selected online however we understand that sometimes items just aren't suitable. We try to make the returns process as simple and quick as possible. Please contact us or check our <u>customer care</u> page to ensure you are eligible for a refund or exchange before filling in this form and sending your item back.

Please pack up any product you would like to return and send it with this form to:

Tennis Warehouse Australia Attn: Returns 200 Alexandra Parade Fitzrov VIC 3065 Please take care to protect the item when posting, as we do not take responsibility for items in transit. You can arrange your return postage for the flat rate of \$13.95 here: https://returns.auspost.com.au/twa-customer

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1. Your contact details					
Your name		Date of Purchase			
Order Address		Phone #			
2. Products being returned (please ensure you include your receipt or write a valid order number within the comments section below)					
Brand/Description		Quantity	Return / E	xchange	Price Paid
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3. Return Options					
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	Receive refund	Receive a credit note			
4. Exchange Products					
Please fill in the section below with your exchange items or email info@tenniswarehouse.com.au or phone 03 9021 2225 with your exchange and we can place the items on hold for you so they won't sell out. When you call or email us, we will need to know the style code, colour and size of the exchange items. We are happy to hold items for one week while waiting for your delivery.					
Brand/Description		Quantity			Price
5.0					
5. Comments					